

Electric Vehicle Charger

Service & Maintenance

Reliable | Efficient | Expert



Konecct

 **GILBARCO
VEEDER-ROOT**

We are your trusted partner in the realm of alternative fuel technologies

With our unwavering commitment to world-class safety standards, decades of industry experience, and prompt delivery response, we stand by your side throughout your journey.

Why Choose Gilbarco Veeder-Root EV Aftermarket Services :

- **Reliable Charging Operations:** From initial installation to comprehensive field and remote service offerings, we ensure world-class uptime for your charging operations.
- **Empowering Growth:** Amidst this transformative period in fueling, we equip you to grow safely, profitably, and sustainably with simplified solutions to complex challenges.

Service and Maintenance

Extensive Service Network

Benefit from our nationwide service network, ensuring prompt support whenever you need it.

24/7 Support

Access expert round-the-clock support through our 24/7 call centre.

Safety-Centric Approach

We foster a strong culture of health and safety, prioritising the well-being of both our team and your facilities.

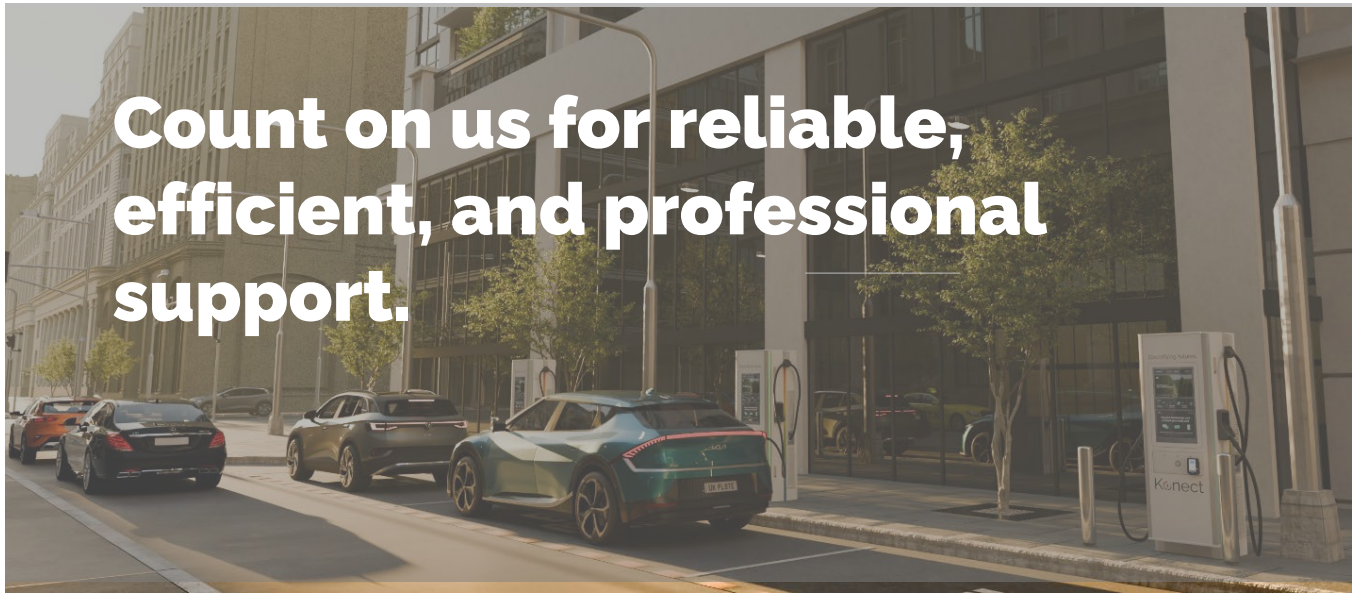
Proactive Maintenance

Leveraging cloud-based technologies, we drive predictive and proactive maintenance to keep your operations running smoothly.

Dedicated Support

Our dedicated Service Account Managers and highly skilled field service team are here to serve you with excellence.





Core Aftermarket Capabilities:

Installation & commissioning

Decades of Expertise:

Benefit from our decades of installation experience, backed by a dedicated Project Management Team.

Rapid Response:

Count on our experienced team for rapid reactive repairs, ensuring minimal downtime for your operations.

Dedicated to Safety

Safety First: We prioritise the safety of our employees and customers, adhering to regional and often exceeding International safety standards.

Planned Preventative Maintenance

Scheduled Service:

Keep your equipment in peak condition with service schedules aligned with manufacturers' guidelines.

Regulatory Compliance:

Rest assured with RCD checks conducted in line with local regulations, reducing the risk of unplanned maintenance.

Expertise & Support

Your Reliable Partner:

Partner with us for warranty & post-warranty maintenance, benefiting from the expertise of our dedicated EV professionals.

24/7 365 Response

Always Available:

Our 24/7 call centre provides support whenever you need it

ANZ Presence

Extensive Reach: Gilbarco Veeder-Root leads the industry in service capability with a national footprint of Authorised Service Contractors and technicians across Australia and New Zealand.

Professional, Friendly Support

Expertise:

Our local call centre and field service teams provide technical support and market-leading SLAs.

Our Aftermarket Services team bridges the gap between challenges and solutions, ensuring your operations remain uninterrupted. Reach out to our customer service team anytime to experience the difference.

Support when you need it most.

Our extensive global service network – at your fingertips.

We pride ourselves on being the industry's trusted partner in the realm of alternative fuel technologies.

With our unwavering commitment to world-class safety standards, our decades of industry experience, and our prompt delivery response, our EV service and maintenance capabilities are by far the most comprehensive in the market today.

- **Installation and Commissioning:**
Decades of expertise.
- **Planned Preventative Maintenance:**
Scheduled service, compliance.
- **Response:**
24/7 support.
- **Global Reach:**
Over 600 Service Contractors, 100 technicians in Australia, 2,700+ in North America and, 500+ employees in Europe.
- **Expertise and Support:**
Warranty and post-warranty maintenance by dedicated professionals.



Access our core aftermarket capabilities through Konect's extensive global service network including installation & commissioning, planned preventative service and maintenance, and 24/7/365 support and logistics. Additionally, our proactive maintenance ensures reliable operations and profitable expansion.

End-to-end EV Charging Ecosystem

Choose Konect.

Find out how your forecourt or fleet depot could benefit from our end-to-end EV charging ecosystem solutions.

Australia: www.gilbarco.com/au

Konect

